

CLIENT TESTIMONIAL OF EXCELLENCE

Dr. Montecagudo,

For years, I used to be very concerned about showing my smile. In fact, I didn't like to smile much before because I felt people would notice my yellow teeth, the gap, the gum recession and small unattractive teeth. When I had to smile, I found myself always consciously trying to smile without showing my teeth. It was a terrible way of facing the world and it was always on my mind when I would talk to someone. For years the thought of cosmetic dentistry was on my mind but I just needed that leap of faith in having the right person do it for me.

When I read about you through Milwaukee Magazine, I realized that I just had to make a choice in someone who did cosmetic dentistry as a specialty. You specialized in knowing and did cosmetic dentistry consistently; that was extremely important to me. It wasn't about location for me, it was about having the most qualified cosmetic dentist that was most important.

My first impression of your office was that it was modern and that you were very personable. I was so happy to find you to be so thorough and that you gave me treatment options by which I could choose for myself to achieve the results I wanted. Cost was a concern for me and you allowed for flexibility with payment plans and options that I could absolutely achieve. I realized that the smile I always wanted was finally going to happen for me. When you said you would give me the best that dentistry had to offer and you answered every question, I knew that it was time to begin the journey in transforming my smile.

When I finally decided to move forward with treatment I was very nervous. You and your professional caring team reassured me over and over again before and during treatment that you would take outstanding care of me. You also made sure my smile was everything I wanted it to be. You calmed me and soothed all worries that I had in my mind and now I have new references of what genuine caring and expert care is really about.

That day when we finally began I was so surprised with how well everything went. It was absolutely a great appointment and all I had to do was relax and trust you to do the best job possible for me. When the first phase appointment was completed and I looked in the mirror I was already excited. The temporaries even showed improvement and looked like real teeth. Not fake teeth. I was amazed.

When my permanent restorations came in I remember looking in the mirror and saying to myself "They look fantastic! This was absolutely worth it!" The cost was worth every bit of new confidence and health I feel about my smile. It has made me feel more confident with career interviews, business and friends.

This was a big decision for me and I see it now with great enthusiasm and gratitude. I am completely amazed at every level of time, attention and detail that you provided me and I thank you for giving me the smile that I have always wanted.

I have been so impressed with all of your service and results. I now look forward to my visits to your center for future hygiene visits to maintain my new smile.

Thank you again for everything. The confidence that had been silently living inside of me is now shining through my smile. The confidence and health is now who I really am and who I am proud to reflect to everyone around me, including my patients. I can give them the best of who I am, because there is nothing holding me back now from being free to smile. Again, thank you and to everyone in your team.

Michael Fleck

Michael Fleck, R.N.